

Quality Policy

Andrew Mentis (Pty) Ltd t/a Mentis Africa Quality Policy is as follows:-

COMMITMENT

Andrew Mentis (Pty) Ltd t/a Mentis Africa has committed itself to operate and continually improve a “Quality Management System” in accordance with ISO 9001 in addition to and in conjunction with the necessary supporting “Operating Management System”.

By this commitment, we advocate an operating philosophy of “Total Quality Management”

QUALITY PHILOSOPHY

Foster self-motivation, integrity, pride, craftsmanship and professionalism.

Our principal operating philosophy is to recognize that quality is conformance to requirements, that the system of quality is preventing error, that the performance standard is the strive for zero defect and that the measurement of quality is the price on non-conformance.

QUALITY STANDARD

Our ultimate standard is :

‘Conformance to our Quality Standards with flexibility to meet Customers’ specific requirements.

CUSTOMER COMMITMENT

We will make every effort in achieving and when required, exceeding product quality and service performance, safety, reliability, statutory & regulatory requirements expected by our customers as dictated by the “Norm” in the steel, construction and infrastructure industries.

MANAGEMENT AUTHORISATION AND APPROVAL

It is a directive from Top Management that all employees understand and be committed to, and work towards the objectives of this ‘Quality Policy’ and its supporting documents.

This Quality Policy as well as the quality objectives is reviewed annually as part of the management review activities.

This ‘QUALITY POLICY STATEMENT’ being

AUTHORIZED BY:

The Managing Director: Ruben Roach

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